

COVID-19 Call Ahead Hotline: 888-543-2786



Heartland Regional Medical Center has established a call-ahead hotline number to limit potential exposure to COVID-19. Individuals may call if they are experiencing fever, cough, shortness of breath, or if they believe they have been exposed to the coronavirus.

Between 8:00 a.m. and 9:00 p.m., 7 days a week, a trained staff member will provide guidance concerning screenings, care and protective protocols in accordance with current Illinois Department of Public Health (IDPH) and Centers for Disease Control and Prevention guidelines.

We urge individuals to call 888-543-2786 before seeking testing or care for a coronavirus related concern.

As always, if there is an emergent need for care of any kind, parties should visit the ER without delay.