

RN Triage Resources for COVID19-related Questions (3/6/2020)

- 1- Please review our Website for the Current Outbreak List listing the geographic areas of interest.
<https://one.uwmedicine.org/coronavirus>
- 2- Visit the Website to review Testing Criteria, including Special Populations.
- 3- Information Resources for patients:
 - i. Non-UW patients, no symptoms: WA State Info Line at 1-800-525-0127
 - ii. UW Medicine Coronavirus Information Line: 855-520-2285
- 4- Use this grid for patients being triaged by phone who may need further evaluation UW

Medicine COVID LOCATION CAPACITY EVALUATION GRID

Location	Droplet/ Contact Precaution Capable?	Rapid flu/RSV test collection on site?	Covid-19 test collection on site?	Telehealth Appointments available?*
HMC	Yes	Yes	Yes	Yes some clinics (contact clinic)
UWMC- Montlake	Yes	Yes	Yes	Yes (soon GIMC; contact clinic)
UWMC- NW	Yes	Yes	Yes	Yes
UWNC	Yes	Yes	Yes	Yes
<ul style="list-style-type: none"> • For mild URI symptoms, advise patients NOT to walk-in; call first, telehealth visit preferred • If requesting testing & asymptomatic - NO (per testing criteria) • If UW Medicine HCW requesting testing to Return to Work - Refer to Staff-specific guidance/protocols posted on https://one.uwmedicine.org/coronavirus (as employees are handled differently than patients and only by Employee Health) • If non-UW Patient, redirect to Seattle King County Department of Public Health for evaluation or UW Medicine Virtual Clinic https://www.uwmedicine.org/services/virtual-clinic • If Seattle-King County Emergency Provider (EMS, etc.): TBD 				

*Rapidly changing availability for Telehealth; Contact Center aiming to start scheduling Telehealth visits week of March 9th

Infectious Prevention Teams:

- UWMC Montlake Infection Prevention and Control Team (CCL uses too): page 206-598-6197
- HMC Infection Prevention and Control Team 206 744-3000 (to page)
- UWMC Northgate Infection Prevention and Control Team – page 206 668-1705